

## LEADERSHIP ENGAGEMENT SCORECARD

**Observer Perspective** 

Guidance on using this scorecard and rating a leadership engagement is provided on the reverse side.

	STATEMENT	WEIGHT	TRUE = 1 FALSE = 0	WEIGHTED SCORE
	EXAMPLE	2	0	2*0=0
1	The leader was prepared to be on the jobsite.	2		
2	The leader was paying attention during the engagement.	3		
3	The leader was not conducting a safety audit.	3		
4	The leader attempted to understand and learn the project and specific challenges faced by workers.	2		
5	The leader used names in the conversation.	3		
6	The leader learned something personal about the employees.	4		
7	The leader asked what motivates workers to be in this trade.	3		
8	The leader asked questions to understand the job.	4		
9	The leader showed employees how their job fits into the company's big picture.	3		
10	The leader made everyone feel like safety is more important than production.	3		
11	The leader asked what is needed to be safer and more effective.	5		
12	The leader asked questions to learn more about the most dangerous parts of the job.	5		
13	The leader asked questions to learn more about how the dangerous parts of the work will be controlled.	5		
14	The leader empowered the workers to share ideas for improvement.	5		
15	The leader confirmed that they understood the ideas and concerns that were shared.	3		
	TOTAL WEIGHTED SCORE (sum weighted scores for items 1 through 15)			



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This page provides example characteristics of a high-quality leadership engagement. This is not a comprehensive list and the observer should use their best judgement when scoring.

	, 3	
1	The leader was prepared to be on the jobsite.	<ul> <li>Was dressed appropriately (e.g., wearing work boots, not in business attire etc.).</li> <li>Used all PPE and followed applicable safety rules even if they were not required.</li> <li>Appeared as a member of the team instead of an office representative.</li> </ul>
2	The leader was paying attention during the engagement.	<ul> <li>Actively avoided any distractions like phone or paperwork.</li> <li>Used positive body language (eye-contact, nodding head).</li> <li>Asked follow-up questions or acknowledged what was being said.</li> </ul>
3	The leader was not conducting a safety audit.	<ul> <li>Introduced themselves and clarified the reason for their visit.</li> <li>Used the engagement as an opportunity to have a conversation.</li> <li>Was friendly and personal.</li> </ul>
4	The leader attempted to understand and learn the project and specific challenges faced by workers.	<ul> <li>Asked questions to understand the challenges that workers may be facing.</li> <li>Verbally appreciated the challenges and importance of the work.</li> </ul>
5	The leader used names in the conversation.	☐ Learned (or knew) names and used them throughout the engagement.
6	The leader learned something personal about the employees.	<ul> <li>Attempted to learn something personal about the workers (e.g., family, background, hobbies, hard hat stickers etc.).</li> <li>Shared something personal about themselves.</li> <li>Asked about any personal concerns that the workers have related to work.</li> </ul>
7	The leader asked what motivates workers to be in this trade.	☐ Asked workers why they joined this line of work.☐ Asked workers what they enjoy about their work.
8	The leader asked questions to understand the job.	<ul> <li>Attempted to learn about the craft and the work environment.</li> <li>Asked questions about the work and listened to the responses without interrupting.</li> </ul>
9	The leader showed employees how their job fits into the company's big picture.	<ul> <li>Praised workers for their contributions or acknowledged how they are helping the company achieve its mission.</li> <li>Acknowledged workers unique perspectives.</li> <li>Acknowledged the value of workers time, skill, and/or ideas.</li> <li>Communicated back to workers what was learned from them.</li> </ul>
10	The leader made everyone feel like safety is more important than production.	<ul> <li>Asked workers about their work pressures.</li> <li>Recognized safety as top priority by emphasizing stop-work authority.</li> </ul>
11	The leader asked what is needed to be safer and more effective.	<ul> <li>Asked workers what they need to be safer and/or more efficient.</li> <li>Asked workers to share their ideas and suggestions for improving the work environment.</li> </ul>
12	The leader asked questions to learn more about the most dangerous parts of job.	☐ Asked workers what hazards in their job could lead to serious injury or fatality (i.e., life-critical hazards).
13	The leader asked questions to learn more about how the dangerous parts of the work will be controlled.	<ul> <li>Asked workers what safeguards are required to protect against life-critical hazards.</li> <li>Was direct and clear about safety concerns and expectations related to life-critical hazards.</li> </ul>
14	The leader empowered the workers to share ideas for improvement.	<ul> <li>Explicitly asked for ideas or feedback on safety.</li> <li>Listened to safety ideas and did not appear to be in a rush.</li> <li>Shared how previous ideas were considered and incorporated.</li> <li>Provided a point of contact to share new ideas or concerns.</li> </ul>
15	The leader confirmed that they understood the ideas and concerns that were shared.	<ul> <li>Ended the engagement by summarizing what they learned from workers and what support they will provide.</li> <li>Was genuine and personal in their responses.</li> </ul>